

Mukoya Cleaning Services Privacy Policy

Effective Date: 5 August 2026

1. Introduction

Mukoya Cleaning Services is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose and protect your personal information when you visit www.mukoyacleaning.co.ke or use our services.

2. Information We Collect

We may collect your name, phone number, email address, physical address, property location, booking details, service requests, payment references, and website usage information including cookies and analytics.

3. How We Use Your Information

We use your information to provide services, process bookings and payments, communicate with you, improve our website, comply with legal obligations, and send marketing communications where permitted.

4. Cookies & Analytics

Our website uses cookies and analytics tools to improve user experience and understand website performance.

5. Sharing Information

We do not sell your personal information. We may share it with employees, trusted contractors, payment providers, technology providers, or authorities where required by law.

6. Data Security

We implement reasonable technical and organisational measures to protect your information from unauthorised access, disclosure or loss.

7. Your Rights

You may request access to, correction of, or deletion of your personal information, subject to applicable law.

8. Contact

Mukoya Cleaning Services Website: www.mukoyacleaning.co.ke

9. Governing Law

This Privacy Policy is governed by the laws of the Republic of Kenya, including the Data Protection Act, 2019.